



Care Quality Commission

Statement of Purpose

(in accordance with the Health and Social Care Act 2008)

Telephone: 01482 908208

Email: hello@ozonehealth.co.uk

Website: www.ozonehealth.co.uk

Version: 2.2

Date: December 2024

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Introduction

This is the Statement of Purpose for Ozone Health Ltd, previously known as Clinical Collective Ltd (t/a Clinical Partnership). This is a regulatory document which includes important organisational information. Typically, the Statement of Purpose is used by the CQC for inspection purposes, but other audiences may find the information useful.

Our consultant delivered services are provided via our secure specialist platform. We strive to be acknowledged by our patients, suppliers and regulators as the leader in digital health and patient centred support across the health sector. This is achieved by investing in the recruiting and training of our in-house clinical and support teams, achieving positive patient outcomes and always striving to exceed expectations.

As well as providing services directly to GP's and their patients, Ozone Health will also offer support to GPs to include teaching, training, networking, standard setting, education to GPs, administrative infrastructure and liaison with secondary care colleagues. This will all contribute to enhancing patient experience in areas of Yorkshire, Lincolnshire, Greater Manchester, Nottinghamshire and beyond with significant savings against unnecessary hospital-based activity and patient transport costs.

General practitioners specialise in primary care, but on occasion need a specialist opinion for their patients for diagnosis and management of their patients. Ozone Health aims to support general practitioners with the earliest specialist opinion to deliver streamlined, high quality specialist accessible and sustainable services with the lowest waiting times to patients where it is most convenient to them, by maximising our operational efficiency and productivity, and redesigning service provision to embrace technology including telemedicine.

About Us

Our vision: 'provide the best possible care to every community'

Our three values: 'be open and honest and do what we say we will', 'treat everyone as an individual' and to 'continuously listen, learn and improve'

Our Aims and Objectives

- To provide Consultant delivered services closer to home digitally via the patients GP or via contracted community providers where possible.
- To join up healthcare with our secondary care colleagues for those patients that cannot be treated in primary care or community.
- To ensure a consistently high standard of care and to provide treatment that is appropriate at all times.
- To deliver a high-quality specialist diagnosis at the earliest point in the treatment path to support general practitioners in managing their patients
- To reduce waiting times for patients for a specialist opinion.
- To deliver a sustainable service via a teleconsultation for all patients as a first step in the patient pathway to reduce travel time for patients and CO2 emissions for the environment.
- To deliver services that meet the needs of the local community and are in line with the vision of commissioners and the NHS roadmap.
- To continuously invest in training, technology and facilities which support our aims.
- To implement and monitor sound financial methodologies and practices which ensure the long-term success of the business.

Scope of Clinical Services Provided by Ozone Health

Clinical services are restricted to the following two categories:

- Treatment of a disease, disorder and injury
- Diagnostic and screening services

All services are provided on an outpatient basis with no inpatient beds and surgical procedures.

Triage and Referral Management

Patients are referred to the service by General Practitioners via our bespoke telemedicine platform. All referrals are screened by specialist clinical team to determine whether they are appropriate for the clinical service.

Where possible the referrals will be diagnosed or diagnosed and treated in primary care. Where a face-to-face appointment is more appropriate an onward referral to secondary care or community services is made by our service via eRS on behalf of primary care. Full visibility is available to our service and to the referring primary care of all referrals into the service and onward via eRS. All treatment plans are prescribed by the GP Practice and review management is managed by both the GP Practice and Ozone Health.

Diagnostic and Screening Tests

As part of the clinical service, healthcare staff may provide a range of diagnostic tests including blood tests, audiograms, skin scrapings for fungal and mycology/bacteriology, and skin biopsies for histopathological investigation. These diagnostic tests are complete by the GP practice. Cancer diagnoses are discussed by local cancer MDT team.

Complaints Procedure

Ozone Health takes complaints seriously and is dedicated to providing a high-quality service. We work to ensure improvements are undertaken and lessons learnt. All feedback is shared with relevant teams and are reviewed and discussed at management and team meetings.

Our main office contact number is **01482 908208** and the email address where complaints and feedback can be directed to is: hello@ozonehealth.co.uk

Useful Contact Details:

Main Website: www.ozonehealth.co.uk

Complaints:

Information Assurance Director

Ozone Health Ltd

Pod 2, The Treetops

Hesslewood Business Park

Ferriby Road

Hessle

Hull

East Yorkshire

HU13 0LH

Appendix 1: Number, Relevant Qualifications and Experience of Employees

Ozone Health is led by a single management structure with the same operational policies and procedures. Ozone Health deliver care across locations as a seamless service regardless of location seen.

Medical Practitioners

Dr James Britton	Consultant Dermatologist (Joint Clinical Lead)
Dr Tejal Patel	Consultant Dermatologist (Joint Clinical Lead)
Dr Ghazanfar Ali	Consultant Dermatologist (Contractor)
Dr Mihaela Costache	Consultant Dermatologist (Contractor)
Dr Sophie Gaiwad	Consultant Dermatologist (Contractor)
Dr Khalid Hussain	Consultant Dermatologist (Contractor)
Dr Zainab Jiyad	Consultant Dermatologist (Contractor)
Dr Amjad Khan	Paediatric Consultant Dermatologist (Contractor)
Dr Sabitha Lakshminarayanan	Consultant Dermatologist (Contractor)
Dr Waqar Malik	Consultant Dermatologist (Contractor)
Dr Javed Mohungoo	Consultant Dermatologist (Contractor)
Dr Isha Narang	Consultant Dermatologist (Contractor)
Dr Harikrishnareddy Narayana	Consultant Dermatologist (Contractor)
Dr Rangarajan Rabindranathnambi	Consultant Dermatologist (Contractor)
Dr Pavan Sambhi	Consultant Dermatologist (Contractor)
Dr Ting Tang	Consultant Dermatologist (Contractor)

Administration Team

Mrs Holly Hellstrom	Information Assurance Director
Ms Carolyn Kirkham	Business Co-ordination Manger
Miss Chloe Atkinson	Medical Secretary (Team Leader)
Mrs Andrea Hill	Medical Secretary
Mr Calum Hall	QA & Support (Data Protection Officer)
Miss Ashyia Jibril	Administration Support

Appendix 2: Provider Address, Including for Service of Notices and Other Documents Registered Provider & Company Office Address

Ozone Health Ltd

Pod 2, The Treetops
Hesslewood Business Park
Ferriby Road
Hessle
East Yorkshire
HU13 0LH

Legal Status

Registered Company 13998045
Telephone: 01482 908208
Registered Manager: Holly Hellstrom
Email: holly@ozonehealth.co.uk

Provider Location(s):

Ozone Health's virtual services are digitally managed from the registered provider and company office address.